

KEY



BASIC RULES & CONDITIONS OF OCCUPANCY

ARRIVAL / DEPARTURE

Check-in from **2pm**. Check out by **10am** for roofed accommodation, **11am** for camp sites, unless previously arranged. Late departure may result in additional charges.

OFFICE HOURS

8am – 8pm during peak season (Dec/Jan). 9am – 6pm during off-peak season.

VISITORS

Visitors must report to reception on arrival and leave the camp by 11pm. If visitors are camping with you, they must check in at reception on arrival and pay the appropriate camp fees.

CONDUCT

Please show consideration for other campers by keeping noise levels down. **All music off and respectful quietness between 11pm and 7am**. Please notify the office if you are being distrubed. (ph: 03 443 7243 or use the urgent portacom outside reception). Glendhu Bay is a family camp with a policy of zero tolerance for any violence, offensive language and/or abusive behaviour.

BARRIER GATE

The entrance gate will be closed 11pm – 6am from boxing day until the end of January. (Please advise reception if you require an early checkout).

ELECTRICAL WOF

Your caravan, campervan or motorhome must have a current electrical warrant before you can plug into our sites.

FIRE REGULATIONS

All tents / caravans / campervans must be at least 1.5m from the site boundary lines. Accessways must be left clear at all times. **Permission is required for any fires. A total fire ban may apply.**

DOGS

Dogs are not permitted in the camp from 20th December until after Waitangi Weekend. Dogs must be always kept on a lead and not left unattended. All waste must be collected and disposed of appropriately in garbage bins.



CAMP SERVICES

SHOWERS

Showers are able to accept both \$2 coins and paywave. \$2 purchases 6 mins of hot water.

LAUNDRY

Laundry tokens are \$4 each, and laundry powder is \$2.50—both available at Reception during office hours. The new block has Paywave: \$6 per wash, \$6 per dry. Note: Machines only run on a cold, colored wash setting. **Do not adjust**.

RECYCLING & RUBBISH

Rubbish bins and recycling stations are located around the Park. Check the labels on the bins before depositing your recycling. Only plastics 1, 2 & 5 are accepted and must be rinsed and tops removed (place tops in normal rubbish). Soft plastics and food trays go into the red lid bins. Thank you.

DUMP STATIONS

There are 3 dump stations in the Park: Outside reception office, at the Aspiring amenties block, and at the Wanaka toilet block.

GREY WATER

Must be taken to a grey water sump adjacent to the above dump stations or at the Swing block toilets. Do not empty at tap stands.

WIFI

WiFi is available throughout the Park (trees may limit reception). Extra time / data can be purchased online or at Reception during office hours.

BBQ

Communal wood fired BBQ area is for all guests to share. Please note: The BBQ is only available for use during winter months due to fire bans in the warmer months.

WATER ACCESS FEES

All trailered water craft must pay our water access/ boat parking fee and display a current sticker on their boat trailer.

SOME IMPORTANT NUMBERS

Doctor: 03 443 0710 or 03 443 0725 Pharmacy: 03 443 5290

EMERGENCIES

In cases relating to police, fire or ambulance **please call 111**. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency.

For urgent matters, please call 03 443 7243 during reception hours. For after-hours park-related issues, use the urgent portacom located outside reception.

EMERGENCY PROCEDURE

- Call 111
- Notify the Park Manager (if not already present)
- Assist any person in immediate danger

ONLY IF SAFE TO DO SO

- Evacuate to your nearest Emergency Muster point (noted on map)
- DO NOT RE-ENTER until given permission to do so